

## Appendix 1

<b>Project Area</b>	<b>Included in Phase 1</b>
<p><b><u>Adult and Community Services</u></b></p> <ul style="list-style-type: none"> <li>○ Choice and Control</li> <li>○ Review of Internal Services</li> <li>○ Review of Resource Allocation System</li> <li>○ Review of residential, day and home care services</li> <li>○ Revisit the Library Review</li> <li>○ Review of effective working with Health</li> <li>○ Review of Community Meals Service</li> </ul>	<p>Choice and Control Review of Internal Services</p>
<p><b><u>Children's Services</u></b></p> <ul style="list-style-type: none"> <li>○ Effective working/commissioning through localities</li> <li>○ Review of Business Support</li> <li>○ Review of Specialist Services</li> <li>○ Review of Arts, Music and Drama, etc</li> <li>○ Raising achievement 0-19 (25)</li> <li>○ Learning/school "systems".</li> </ul>	<ul style="list-style-type: none"> <li>○ Effective working/commissioning through localities</li> <li>○ Review of Business Support</li> <li>○ Review of Specialist Services</li> <li>○ Review of Arts, Music and Drama, etc</li> <li>○ Raising achievement 0-19 (25)</li> <li>○ Learning/school "systems".</li> </ul>
<p><b><u>Environmental Services</u></b></p> <ul style="list-style-type: none"> <li>○ Transport</li> <li>○ Roads</li> <li>○ Waste Disposal</li> <li>○ Regulatory Services and Elements of Street Scene</li> <li>○ Countryside Service</li> </ul>	<p>Transport</p> <p>Countryside Services</p>
<p><b><u>Cross Cutting Themes</u></b></p> <ul style="list-style-type: none"> <li>○ Customer Focus</li> <li>○ Systems Development</li> <li>○ People Strategy</li> <li>○ Better use of property</li> <li>○ Flexible and Mobile working</li> <li>○ Procurement</li> <li>○ Performance management, Research and Intelligence</li> <li>○ Community Engagement, Localisation</li> <li>○ Communication and Marketing</li> <li>○ Streamlining transaction processing and supporting front-line decision making.</li> </ul>	<p>Customer Focus</p> <p>Better use of property</p> <p>Streamlining transaction Processing and supporting front-line decision making.</p>