

Stakeholder Brief

November 2010

New Malvern Community Hospital to open

After a long project, that for local campaigners stretches back over 30 years, the new Malvern Community Hospital has finally been completed and will open its doors to patients at the end of November. The £17.7 million project was completed on time and on budget after a construction programme that commenced on site in May 2009. The new facility will start to receive patients attending outpatient appointments and clinics from 26 November and inpatients from the existing hospital will transfer on 1 December.

A series of Open Days have been arranged for the public, stakeholders and staff to view the new facility and a more formal opening event will be planned for the New Year. More details about the Open Days are available from tom.grove@worcestershire.nhs.uk



Time Capsule buried on new site



The programme to involve local people in the work has been a significant part of the project over the last few years with a number of initiatives that have been designed to promote local

involvement and ownership of the new hospital. One of these initiatives has been a Time Capsule project whereby local schools and other groups of young people have been working to get together a variety of items that reflect what life is like in Malvern in 2010. To mark the completion of the works on site local schoolchildren helped to finish the ground works for the casing for the capsule that will be located in the Hospital Reception area. The plan will be for the Time Capsule to be opened in 2048 on the 100th anniversary of the NHS.

This collection of items that local children and young people have submitted will be on display in Malvern Library in January and then will be formally buried in a Time Capsule later in the New Year.

Management changes at NHS Worcestershire



NHS Worcestershire has announced that Eamonn Kelly has been appointed as the new Chief Executive of the organisation and will take up his post on 1 January 2011, taking over from Paul Bates who recently announced his decision to stand down at the end of the year.

Eamonn Kelly has already been working within the organisation since September with

a particular remit to support the development of the new GP commissioning organisations. His previous roles include spells as Chief Executive of both Wyre Forest and Redditch and Bromsgrove Primary Care Trusts and he has also more recently worked as a Director of the West Midlands Strategic Health Authority.

As part of the Mutually Agreed Release Scheme that is being applied nationally there are also a further 13 members of staff who have indicated their desire to be considered for this and have subsequently been approved. Should they decide to proceed the conditions of the Scheme require them to leave on or before 31 December this year. These staff will not be replaced and their departure would ensure that the management cost reduction targets for this year for the organisation were met and that a significant proportion of the 2011/12 target had also been achieved.

NHS White Paper – Developing GP commissioning in Worcestershire



The national consultation on the NHS White Paper 'Equity and Excellence: Liberating the NHS' ended

in the middle of October and the Government are currently reviewing the responses to inform a proposed Health Bill in December.

In Worcestershire work has been progressing to support local GPs to establish new GP commissioning consortia organisations that will eventually inherit the responsibility to commission the majority of local health services. The emerging arrangements in Worcestershire have very much been shaped by the existing Practice Based Commissioning Clusters, with the Evesham Bredon and Broadway Cluster voting to now join South Worcestershire. This will result in three emerging GP consortia that mostly mirror the areas covered by the former PCTs, Wyre Forest, South Worcestershire and Redditch and Bromsgrove. There are still three GP Practices in the county who

are still to signal a commitment to join a consortia and NHS Worcestershire are supporting them through this process.

A formal Project Board has been established to take forward the development of GP commissioning and this includes GP leaders and NHS Worcestershire Directors. The aim of the first phase of the project is to establish shadow GP Commissioning Consortia by April 2011 that can work with delegated responsibility from the NHS Worcestershire Board as a formal Sub Committee. GP Commissioning Consortia are now working closely with NHS Worcestershire regarding the delegated powers that they can receive from April 2011. The NHS Worcestershire Board in September agreed that the Consortia can become sub committees of the Board with

the ability to exercise delegated authority.

The Secretary of State has also setup a GP Consortia pathfinder programme with an aim of identifying and then supporting groups of GP practices who are keen to make faster progress in taking on more responsibility for commissioning and then use their experiences and learning to inform others. Formal expressions of interest to take part in the national pathfinder project have been put forward by Wyre Forest and South Worcestershire and Redditch and Bromsgrove have indicated that they would also be keen to take part at some point in the New Year.

More details are available from eamonn.kelly@worcestershire.nhs.uk

Health and Wellbeing Board



Another important part of the NHS White Paper covers proposals to get more local authority involvement and more 'local democratic legitimacy in health'. Subject to the final detail contained within the forthcoming Health Bill, the local

authority will take on the responsibility for health improvement but will also be responsible for setting up Health and Wellbeing Boards to promote partnership and integration of services locally.

In Worcestershire a proposal has been developed to have a Health and Wellbeing Board in place by April 2011 and this is being considered by Worcestershire County Council's Cabinet in February. The Health and Wellbeing Board would replace the existing Health and Social Care Partnership Board and include representation from the Council, NHS Worcestershire, each of the GP Commissioning Consortia, the voluntary sector and a patient representative.

In terms of the County Council's health improvement role this will be outlined in more detail in a Public Health White Paper that is due to be published at the end of November. Once the extent of the range of services transferring to the County Council as part of this is known plans will be made to implement that in Worcestershire.

More information is available from richard.harling@worcestershire.nhs.uk

Transforming Community Services update



Preparations to implement the NHS Worcestershire Board's decision about the future management arrangements for community health services in the county are well underway. Since a final decision was taken at the Board meeting in September a formal project has been established and the work has

been broken up into six separate workstreams. Considerable efforts have been made to satisfy the various approvals process that will enable the work to move forward in the challenging timescale of having all of the proposals implemented by April 2011.

The Mental Health Partnership NHS Trust Board agreed to formally seek dissolution at their meeting on 3rd November subject to various criteria concerning the other approvals being agreed. The Strategic Health Authority and the Department of Health have also formally agreed to 'approve in principle' the Worcestershire proposals and these are now being considered by the NHS Transaction Board in December. The other approval that will be required is from the Co-operation

and Competition Panel and a formal submission was sent off from Worcestershire at the start of November.

An Integrated Business Plan for the new organisation has been developed to demonstrate that the proposal is financially viable and work is planned to expand this document so that it also articulates a clear vision and values for the organisation. The development of this vision will include opportunities for patients, staff and stakeholders to contribute to this and this aspect of the work is being planned in more detail at the moment.

The recruitment for the posts of Chair and other Non Executive Directors to serve on the Board of the new Trust is being managed by the Appointments Commission, with an external advert due to be issued shortly. More details will be available on their website www.appointments.org.uk

The final outstanding issue is to make a final decision on the future management of surgical services at Evesham and Tenbury Community Hospitals. Work is ongoing with local clinicians and GPs to decide whether these services should transfer to the new Trust or be taken over by the Acute Trust.

More details about the Transforming Community Services work are available from simon.trickett@worcestershire.nhs.uk

Single Equality and Human Rights Scheme

The NHS Worcestershire Board approved a new Single Equality and Human Rights Scheme for the organisation at its meeting on 17th November. The Scheme sets out in detail how the organisation will promote equality and human rights and the new meet obligations that were created by the Equality Act 2010. From a health service perspective the Scheme seeks to ensure that an environment

is created whereby there is equality of access for patients and that there is a framework for managers to ensure that people are treated with dignity, respect and fairness regardless of their background.

More details are available from kulvinder.hira@worcestershire.nhs.uk

Managing demand during the winter period



Communications work to support demand management of health services during the winter period is now underway with the first phase of the work targeting messages about

infection control and prevention. The three main messages that will be used this winter have been developed in close liaison with the provider trusts and patient groups. A range of media are being used, including ambient media advertisements on petrol pumps and a mobile advertising van. Phase two is scheduled for early December and focuses on avoiding people displaying symptoms of Norovirus and other infections reporting to A and E and the third and final phase of the campaign focuses on ensuring patients access the right part of the service for their needs.

More information is available from simon.trickett@worcestershire.nhs.uk

Royal Visit to Evesham

The Duchess of Gloucester visited Evesham Hospital on Thursday 21 October and met lots of members of staff and patients. This visit was designed to

showcase the local community ownership and input into the hospital and was extremely well received by patients and members of staff.



Ministerial visit to Worcester

Worcestershire also hosted a ministerial visit by Health Minister Earl Frederick Howe at the end of September. Earl Howe has a particular interest in NHS Dentistry and was taken to one of the new dental practices that has been setup in Worcester by Gentle Dental as part of NHS Worcestershire's

investment in the Dental Access Project. The use of a Mobile Dental Unit in Worcestershire to access harder to reach patients such as those in Care Homes was particularly highlighted as good practice.



Living well with dementia in Worcestershire – what do you think?



Dementia Strategy for the county started on 8 November and will run until 31 January 2011. In Worcestershire the number of people with dementia is proportionately higher than in other areas of the country, and these numbers are projected to increase considerably as people live longer. The increase is expected to be in the region of three per cent per annum over the next 10 years, meaning an increase from the current estimate of 7,590 people having the condition to 10,262 people with dementia by 2020. NHS Worcestershire and Worcestershire County Council have worked to develop a proposed Dementia Strategy that is designed to meet local demographic challenges and deliver improved health and social care for people with dementia.

Ensuring people in Worcestershire who have dementia can 'live well with dementia' is a key piece of work for Worcestershire County Council and NHS Worcestershire. Consultation about a new

People can get involved by logging on to www.worcestershire.nhs.uk/how-to-get-involved/consultations/dementia-strategy.aspx or email susan.pinfold-brown@worcestershire.nhs.uk.

Residents invited to have their say on pharmacies



NHS Worcestershire is also inviting residents across Worcestershire to have their say on pharmaceutical services in the county. A public consultation started

on 4 October that aims to provide a complete picture of current community pharmacy and dispensing services available within Worcestershire. NHS Worcestershire currently has 93 pharmacies, 21 dispensing doctors and 1 dispensing appliance contractor (who dispense prescriptions for dressings and appliances but not medication).

The consultation is part of a wider government initiative which asks all Primary Care Trusts to put a Pharmaceutical Needs Assessment in place by February next year (2011).

To view the document and to have your say, log on to: www.worcestershire.nhs.uk/how-to-get-involved/consultations.aspx or write to Communications Team, NHS Worcestershire, Wildwood, Wildwood Drive, Worcester, WR5 2LG. **The consultation period will run from 4 October till – 3 December 2010.**

Redditch nurse wins regional award



A Worcestershire nurse has won a regional award for her work in improving prison healthcare. Jo Campbell, a Clinical Development Lead Nurse at HMP Hewell in Redditch, was

presented with the award at a region-wide event for health and social care staff.

The Health and Social Care Awards and Offender Healthcare Awards 2010 took place as a joint event in West Bromwich in early October and provided local health services the opportunity to celebrate their successes and to share their work with others working in the NHS across the West Midlands. Jo won her award for leading on a range of developments designed to support patient care in prisons and promote offender health. Her work included the development of nurse-led clinics, increasing access to support, advice and testing on Blood Borne Viruses (BBVs), improving appointment waiting times and improving links with other professionals within local healthcare services.

Delivering same sex accommodation

The Department of Health have announced plans to introduce some new monitoring arrangements to make sure that NHS organisations are held to account for managing their beds and facilities to make sure that patients are treated in same sex accommodation unless there is a clinical justification for doing otherwise. From

January all breaches of this, whether clinically justified or not, will have to be reported and NHS Worcestershire has introduced a system in Worcestershire to collect this information.

More information is available from sandra.brennan@worcestershire.nhs.uk.



Safeguarding Children report

In October an OFSTED inspection of Safeguarding and Looked After Children Services in Worcestershire was undertaken that also included inspectors from the Care Quality Commission. The report from this inspection was published in mid November and a series of action plans have been developed to take forward some of

the recommendations. An Improvement Board was already in place and will be charged with monitoring progress.

More information is available from sandra.brennan@worcestershire.nhs.uk

Audit Commission – Annual Audit Letter

The Audit Commission issued their Annual Audit Letter that looks at how NHS Worcestershire managed resources during the last financial year. This was generally an extremely favourable assessment with scoring of:

- Managing finances – ‘performing well’

- Governing the business – ‘performing well’
- Managing resources – ‘performing adequately’

A full copy of the Audit Letter and report is available by emailing brian.hanford@worcestershire.nhs.uk

Planning permission granted for new GP surgery

New GP surgery developments in Kidderminster and Worcester both received formal approval from their local planning authority during November. The joint Aylmer Lodge/ Northumberland House development in Kidderminster on the Kidderminster Hospital site has been approved and work will start on site shortly with an estimated completion date of March 2012. Berwyn House surgery in Worcester also now has planning permission

for the development of new premises on Droitwich Road in Worcester and the developers will be seeking to issue tenders and appoint a contractor in the next few months. The proposed completion date for that development summer 2012.

More information is available by contacting nigel.higenbottam@worcestershire.nhs.uk

Board meeting dates for 2011 agreed

Dates for the NHS Worcestershire Board to meet during 2011 have been agreed. Meetings will still start at 9.30am and be held on Wednesdays and will take place on 19 January, 16 March, 11 May,

13 July, 14 September and the 16 November.

Information about venues is available by emailing lynda.williams@worcestershire.nhs.uk

Finance update

NHS Worcestershire is in discussions with the Strategic Health Authority about increasing the planned surplus for 2010/11 from £1 million to £3 million. This money will then be available to be spent during 2011/12.

Several budget areas are currently forecasting an overspend, these include:

- Acute healthcare – currently predicting an overspend of £3.4 million on a total budget of £491 million (less than 1%). It should be noted though that the majority of this extra expenditure is with out of county acute providers such as University Hospital Birmingham (£1.58 million extra) and Dudley Hospitals Group (£700,000 extra).

- Continuing healthcare – currently predicting an overspend of £2 million by the end of the year, despite this budget being increased by £6 million at the start of 2010/11.
- Prescribing and Dispensing – currently predicting an £2.3 million overspend on a budget of £83.6 million (2.7%).
- Predicted overspends are currently being met out of contingency reserves and underspends in other areas such as corporate services leading to the forecasted £1 million surplus still being achievable.

For more information on any of the items in this brief please contact Simon Trickett on 01905 733731 or email simon.trickett@worcestershire.nhs.uk