

# Having your say

March 2011

## Opening of Malvern Hospital

The new Malvern Community Hospital is now complete and the Opening took place on the 23rd February. HRH Princess Ann opened the hospital and unveiled a plaque commemorating the occasion saying "I hope this will serve the community for as long as the previous hospital."

She was given a tour of the hospital facilities by the Matron, Lin Ingles, and had the opportunity to speak to patients and local leaders and dignitaries.



## Arden Cancer Network Celebrate the Achievement of their Young Persons User Involvement Group

The Arden Cancer Network is proud to announce that their Young Persons group have written and with Macmillan Cancer Support produced a guide for young people who are affected by cancer. The guide is entitled "Let's Talk About You" and is specifically designed to help young people deal with their thoughts, feelings and fears when faced with cancer as a carer, family member or friend.

Copies of the guide are available online from Macmillan Cancer Support or can be obtained from Dawn Turner (User Partnership Facilitator for the Arden Cancer Network) by contacting her on 024 76246180.

## Dementia Strategy

Thank you for your input into this consultation! We received over 50 responses to the survey, over 20 individual comments and enquiries, as well as having attendees at 12 events across the county!

We are currently analysing all the comments, and the Strategy will be altered accordingly. We will hopefully launch the final document (subject to it gaining approval) in April/May 2011.

Following the Dementia Strategy Consultation we would like to take this work forward. There will be several opportunities for PPI representatives to be involved in this programme. Please register your interest with Helen Perry who will contact you with more details.



## Transforming Community Services Update

The new organisation that has been formed from the existing Mental Health Partnership Trust and the Provider Arm of Worcestershire PCT will be called the Worcestershire Health and Care NHS Trust. The selection of this name was finally agreed after considering input from staff at the recent engagement event and after consultation with key stakeholders. We are now working for its establishment on 1st July 2011.



A chairman, Chris Burdon, has been appointed, and Chief Executive Designate, Sarah Dugan, (pictured) will start her role in March. Chris has been a Non-Executive Director of NHS Worcestershire since December 2008 and has held the position of Chair of the Provider Services Board of NHS

Worcestershire for the past 18 months. Sarah is currently the Chief Executive of NHS Dudley. She previously worked in Worcestershire as the Director of Clinical Services and Deputy Chief Executive at the former Wyre Forest Primary Care Trust.

**Further consultation events that are open to staff, patients and members of the public have been arranged for:**

- Thursday 17th March: 6pm to 8pm, Evesham Hospital: Training and Development Centre
- Thursday 24th March: 1.30pm to 3.30pm, Perdiswell Young People's Leisure Club, Worcester.

**Email [communications@worcestershire.nhs.uk](mailto:communications@worcestershire.nhs.uk) to get more details or to reserve your place.**



Please contact Helen Perry - Community Engagement Officer on 01905 733874 or by email to [communications@worcestershire.nhs.uk](mailto:communications@worcestershire.nhs.uk) for further information on any of the volunteering opportunities or with any questions you may have regarding patient and public involvement activities with NHS Worcestershire.

## Time Capsule

In January we held a Showcase of all the submissions for the Time Capsule to be buried at Malvern Community Hospital. We wanted Malvern residents to see the wonderful variety of items we have had donated!

They included: 2 banners from local voluntary organisations, a Scrap Book of major events in Malvern, Schools work, Guide's photographs commemorating 100 years and many more!

## Changes to the team

As the Health Service is changing, so too is the Communications Team! Due to several staff retiring at Christmas the Communications and Corporate team were amalgamated and Simon Trickett is now Director of Communications and Corporate Development.

Within this, the Community Engagement Team has joined with the Patient Relations Team (formally PALS and Complaints) and now consists of:

- Sonia Spurr who is now Patient Relations and Involvement Manager,
- Helen Perry is still working on Community Engagement and
- Amy Louvaine (pictured) remains as the Patient Relations Officer



The three of us will be working together on Patient Relations, Complaints and Community Engagement.