

Stakeholder Brief

March 2011

Eamonn Kelly appointed to head up new Cluster of Primary Care Trusts

The Strategic Health Authority has announced that Eamonn Kelly has been appointed as the Chief Executive of the new West Mercia Cluster of Primary Care Trusts (PCTs).



Eamonn will officially take up this role on 1st April and will head up the management arrangements for the leading the NHS across the West Mercia area, that comprises of the existing Herefordshire, Shropshire County, Telford and Wrekin and Worcestershire PCTs.

This will include developing a single Executive Team to support the four PCT Boards to continue to undertake their statutory responsibilities between now and April 2013, when PCTs are due to be abolished as part of the NHS reforms. Staff currently employed in the four PCT Executive teams have the chance to apply for a position in the Cluster team and recruitment is currently underway, with a view to it being completed by the end of April. Eamonn will also be charged with leading the development of the new GP Commissioning Consortia

organisations that will take over the responsibility for commissioning the vast majority of local health services from PCTs.

The West Midlands region established management clusters of PCTs in March 2010 but the recent NHS Operating Framework outlined guidance for this to be formally implemented nationally as a means of making sure that PCTs could more formally share resources and management capacity. The new Cluster Chief Executive role is to provide additional leadership, support and scrutiny to local decisions throughout the implementation of the NHS reforms. The clusters will be responsible for continuing to work to drive up the quality of patient care and services as well working with the new GP Consortia. One of the other key aims of establishing PCT Clusters is to create space locally for GP Commissioning Consortia to start to get more involved in local commissioning.

More information is available from simon.trickett@worcestershire.nhs.uk



Worcestershire Health and Care Trust starts to take shape

The period since the last Stakeholder Brief has seen some key developments take place in the progress towards establishing the new trust in Worcestershire to manage community and mental health services. After consultation with staff and stakeholders a name has been agreed and the new trust will be known as Worcestershire Health and Care NHS Trust when it is formally established on 1st July,



Chris Burdon – who previously was a Non Executive Director of NHS Worcestershire – has been appointed as the Chair of the new trust and started in an advisory role on 1st February. One of his first tasks was an involvement in the recruitment of Sarah Dugan as the Chief Executive for the new organisation.



Sarah is a nurse by background and has most recently been the Chief Executive of NHS Dudley, although she has got experience of working in

the Worcestershire health economy from a spell at the former Wyre Forest Primary Care Trust. Sarah has been working on a full time basis in Worcestershire since 7th March and has been busy meeting staff and stakeholders, as well as working on plans for the structure of the organisation.

Four Non-Executive Directors – Jill Gramman, Peter Lachecki, Martin Connor and Colin Phillips - have been appointed to the Board of the new trust and recruitment is well underway for the Executive Director posts. The aim is to have all of these individuals appointed by the middle of April and then to use the remainder of the 3 month lead-in time to formal establishment to make sure that the new Board is ready to takeover full responsibilities on 1st July. Several engagement events have been held for staff and stakeholders and similar events will be planned during May and June.

More information is available from simon.trickett@worcestershire.nhs.uk

Liberating the NHS reforms – Worcestershire making good progress

Worcestershire continues to make excellent progress towards implementing the proposed NHS reforms that are outlined in the draft Health and Social Care Bill. Two of the emerging GP Commissioning Consortia (GPCC) organisations are now part of the national pathfinder programme (with the third Redditch and Bromsgrove indicated their intention to join in April) and the County Council are pushing ahead to setup the shadow Health and Wellbeing Board for the county from April.

The NHS Worcestershire Board has also agreed some key changes to its Scheme of Delegation that will establish the GPCC Boards as formal Sub Committees of the NHS Worcestershire Board from 1st April.

These changes also include clear guidance on how GP Consortia will be able to approve business cases for service developments up to a certain financial limit and set out some basic principles for the terms of reference for the GPCC Boards.

The three GP Commissioning Consortia are working together to explore co-ordinated commissioning arrangements, whereby one of the emerging organisations co-ordinates commissioning and contracting on behalf of the other two. To explore and development these arrangements it has been agreed that Wyre Forest GPCC will take responsibility for community services currently provided by the PCT from 1st April 2011. If these arrangements prove

successful then it is expected that the other two GPCC will take on similar responsibilities for other providers. Several members of PCT staff have been seconded to help support this process in the short term.

One of the next key tasks is for the GP Consortia to start to develop their transition Business Plans that

outline how they will develop their organisations and be in a position to takeover full statutory responsibility for commissioning the majority of local health services in 2013.

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Royal opening of Malvern Community Hospital

HRH The Princess Royal officially opened the new Malvern Community Hospital on Wednesday 23rd February 2011.

Nearly a hundred stakeholders and invited guests attended the ceremony that also included a full tour of the hospital by the Royal party and an opportunity to meet numerous patients and people from the local community who have been involved in the project. Earlier in the afternoon a plaque marking the contribution that campaigner Pat Merrick and the League of Friends made to the development of a Minor Injuries Unit in Malvern was also unveiled.



Staff awards

The Long Service and Staff Achievement Awards 2010/11 took place on Wednesday 2nd March at Worcester Rugby Club. Nearly 200 people attended and the ceremony was hosted by BBC Hereford and Worcester's Breakfast Show presenter, Howard Bentham.

Long Service awards were made to recognise members of staff's contribution to the NHS over 20, 30 and 40 years and award winners in a variety of categories including Leader of the Year, Patient Choice and Volunteer of the Year were made.

Lin Ingles, the Matron of Malvern Community Hospital (pictured right), received a special award for outstanding achievement marking her contribution to the project to successfully develop and then open the new hospital.



Community Hospitals rated as excellent

Community Hospitals across Worcestershire have been awarded top marks in their recent Patient Environment Action Team inspections.

The annual PEAT inspections involve a team of health professionals, along with an independent patient representative, assessing each hospital in areas including cleanliness, hygiene, privacy, dignity, access, signage, patient information and food quality and service.

In the PEAT inspections held at Evesham Community Hospital, Pershore Hospital, Malvern Community Hospital, Princess of Wales Community Hospital in Bromsgrove, and the Wyre Forest Community Unit, scored 'Excellent' in all areas.

Tenbury Community Hospital scored 'Good' in privacy and dignity and environment but the hospital is currently undergoing a part refurbishment which will see the ward areas extended to provide extra beds for patients as well as an air cooling and ventilation system, additional bathrooms and en-suite facilities. The refurbishment is set to be completed in autumn this year and is expected to score excellent in those two categories in future inspections.

Over the last five years the scores have continued to improve and the aim for the coming year is to achieve 'Excellent' across the board.

NHS Dentistry campaign

The latest phase of the ongoing marketing campaign to increase the take-up of NHS Dentistry places started in February. Once again the specific targeting of particular areas using the mobile 'Advan' and teams of promotional staff forms a major part of the plan. This is also being supported by new technology that enables messages to be sent automatically to mobile phones within a 30 metre radius of the mobile vehicle via Bluetooth.

Activity over a week in Worcester City, Kidderminster and Malvern has identified over 2,000 leads of

people who have indicated that they don't have an NHS Dentist and would like an appointment.

Smile!

There are NHS dental places available in Worcestershire for the whole family - and they're easy to find!

Simply call NHS Worcestershire's Dental Helpline on: **01905 760111** or visit: **www.getmeadentist.com**

Work starts on Tenbury Community Hospital refurbishment

A partial refurbishment of Tenbury Community Hospital is now underway following investment by the NHS Worcestershire and a generous donation from the Tenbury Community Hospital League of Friends. The work, which is set to cost around £1.4 million, will see the ward areas extended to provide extra beds for patients as well as an air cooling and

ventilation system, additional bathrooms and en-suite facilities. The hospital will also see new nurse bases being installed within the ward areas which will allow nurses to be more visible to patients.

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Developing the new Healthwatch organisation for Worcestershire

One of the specific outcomes from the Health and Social Care Bill is the changes to the current arrangements for the Local Involvement Network (LINK) and the development of local Healthwatch organisations. It does appear that local Healthwatch will have more influence and a wider remit than the current LINK arrangements, not least of which in that a representative from Healthwatch will sit on the local Health and Wellbeing Board.

As with the LINK, the commissioning of appropriate support arrangements for the local Healthwatch

organisations will be the responsibility of the County Council and Richard Harling will be leading on this. A group that includes patient representatives from across health and social care and people currently involved in LINK has been setup to talk through ideas to make the most of the opportunity to provide an effective and formal voice for patients.

More information is available from simon.trickett@worcestershire.nhs.uk

Health Ombudsman's 'Care and Compassion' report considered



nationally about NHS services. The report focused in particular on the standard of care provided to older people and in many cases outlined a failure of NHS services to effectively respond to the needs of older people and in some cases to meet the most basic levels of care.

The report was considered by the NHS Worcestershire Board at its meeting in March. Ann Montague-Smith – Chair of the Local Involvement Network – also attended to feedback some more local information. Since the publication of the report a number of visits to healthcare settings have been undertaken and a more detailed review has been undertake on complaints relating to this aspect of services in the county. No specific issues have been identified but the national report illustrated the importance of work in this area and the need to effectively scrutinise the quality of care.

The Health Ombudsman released a report in February that outlined a summary of ten investigations into complaints that were made

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Corporate Objectives agreed for 2011/12

The NHS Worcestershire Board has also signed off a set of Corporate Objectives for the new financial year. During the transition it is viewed as being particularly important to make sure that there is sufficient focus on areas that are of local significance. The full set of Objectives is available on the website ([CLICK HERE to see the objectives](#)) but

specific reference has been made to implementing the Cancer Strategy, delivering the changes to rehabilitation services and improving Child and Adolescent Mental Health Services.

More information is available from simon.trickett@worcestershire.nhs.uk

Financial update

- NHS Worcestershire is still on target to achieve the planned £3 million surplus for the 2010/11 financial year. This amount can then be carried forward for expenditure during 2011/12;
- The Board agreed some additional support for Worcestershire Acute Hospitals Trust totalling £5 million in addition to the contract in 2010/11 and £7.3 million in addition to their contract in 2011/12. Both of these payments are being funded by the use of non-recurrent contingency reserves, with the Strategic Health Authority contributing half of the 2010/11 payment from their initial 1% top slice of PCT budgets that was undertaken at the start of the year;
- Budgets for 2011/12 were also finalised and agreed by the Board. A total of £870 million will be available to fund healthcare in Worcestershire and this has also been separated into the three GP

Commissioning Consortia areas so that indicative expenditure can start to be monitored on a more local basis.

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For more information on any of the items in this brief please contact Communications on 01905 733734 or email communications@worcestershire.nhs.uk