

# OPVSS Network Meeting – 3/9/09

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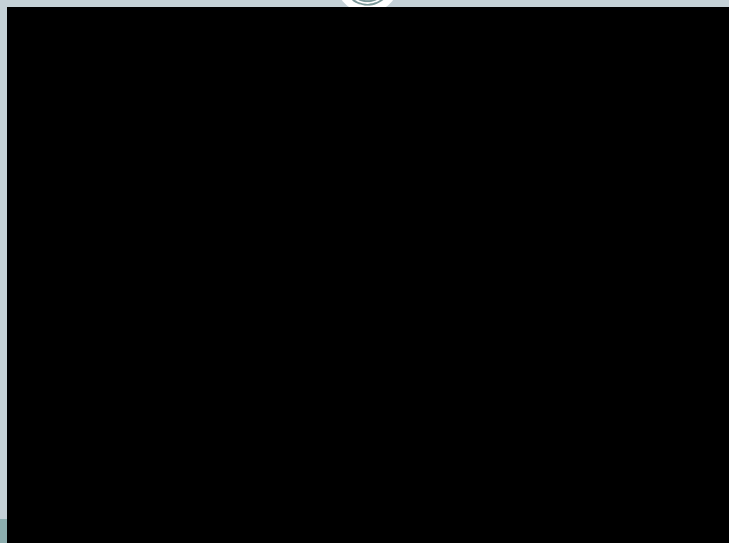
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## Little Acorns...

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## Governance arrangements

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- The Supporting People programme is administered by County Council and reports to a Commissioning Body. Including high level representation from WCC (incl. Cllr), Districts, PCT, Probation.
- We also work very strategically across many strategies and agendas, to reflect our diverse client groups.

## Client Groups

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- Domestic Abuse
- Homeless Families
- People with learning difficulties
- People with mental health problems
- Offenders, or at risk of offending
- Older people with support needs
- People with physical or sensory disabilities – incl. HIV and Aids
- Single homeless
- People with drug or alcohol problems
- Teenage parents
- Young people at risk

## Programmes need to be...

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- Accessible, high quality, effective and culturally sensitive;
- Contribute to the strategic objectives of the county and its partners;
- Enable vulnerable people to develop and sustain independent living;
- Housing related support is provided regardless of type of housing
- Making best use of complimentary resources;
- Prevent or delay the need for more intensive, higher cost health and social care interventions; and
- Contribute to successful outcomes of wider housing, health and social care interventions.

## Older People specific services

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- Call Alarm provision – 20 service providers, 7496 service users, County wide
- Older People (incl. frail elderly) support – 34 service providers, 7725 service users, Countywide.

## Health and Well Being

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- Health and wellbeing issues are the focus of much of the support for this client group as maintaining good health becomes more of a challenge later in life. 3664 people are identified as needing support to develop and maintain their physical health. 1593 people have managed to achieve independence in this area having gained the skills to look after their health themselves.
- Accessing telecare and adaptation services can be important in making it easier and safer to remain in their own home. So far 1409 people have managed to access these services successfully.
- The need for help to access a GP, dentist or other primary health care service was identified for 2317 people. 1575 people have since achieved independence in this area, with a further 726 people working towards this.
- Understanding and addressing health and hygiene requirements in the personal environment is also important to 2099 people for support. 963 people are now able to manage this themselves.
- 98 people with support have managed to identify and deal with any trip hazards in their homes. This can be an important factor in a person being safe and able to remain living independently.

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## Social Isolation

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- Support in being involved with friends, neighbours and the community seems to be a priority for this client group.
- Many service users live alone and it can be easy to become isolated in their home, especially if they also have mobility issues.
- Providers have identified that 3048 people needed support to access social, cultural and leisure activities.
- 1334 people have already been successful at doing this.
- 1098 people have been helped to successfully establish family, social and community networks.
- With support 472 people are managing to maintain a good relationship with their neighbours.

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## Outcomes sought...

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- Access social, cultural, leisure activities;
- Develop and/or maintain physical health;
- Access repair & maintenance services for their property;
- Access health services including GP, Dentist or Primary Healthcare service;
- Establish or maintain appropriate networks, including family, social, carer, community and formal
- Identify and manage personal and/or environmental risk
- Understand/address health & hygiene within their personal environment (includes personal health)
- Access occupational health, equipment, telecare, adaptation services
- Become involved with local decision making
- Maximise income including accessing correct benefits
- Access statutory children/learning disability/mental health/physical disability and sensory disability and older people services
- Budget/reduce debt and achieve appropriate expenditure
- Developed and/or maintained relationships with neighbours
- Increase confidence
- maintain and understand a tenancy, licence or occupancy agreement
- Understand/Address equality & diversity Issues
- Access none statutory care services to maintain health and hygiene within their environment
- Identify and deal with trip hazards within their property
- Address and understand the dangers of causing harm to others
- Access volunteering opportunities

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## Outcomes sought...

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- Access training/education
- Access drug & alcohol services (for some services more specifically cont to be engaged)
- Obtained furniture & household appliances for their property
- Comply with statutory orders
- Access health visitor services
- Manage stress and/or cope with a history of abuse
- Address and understand the dangers of self harm
- Access advocacy and/or legal services
- Register with choice based letting schemes
- Develop basic numeric & literacy skills
- Access preventative mental health services
- Has a better understanding of the dangers of smoking
- Registered with social housing organisation
- Supported through the criminal justice system
- Access specialist services in relation to being victims of hate crime

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## Strategic Commissioning Priorities

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- Early intervention services for older people with mental health needs
- Low-level preventative housing related intervention as provided by home improvement agencies, community alarms and assistive technology.
- Move from sheltered to floating support services; and
- To provide low level support where appropriate within existing and new extra care provision

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## Future Challenges & changes to programme?

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- Local Area Agreement – Area Based Grant
- Greater freedom and flexibility – greater opportunity
- Un-ringfenced budget – greater threat (especially at this point where public services will become increasingly under pressure to accrue even more cash efficiencies
- Changing demographic for Worcestershire – Older People, mental health, additional support for the more chaotic and vulnerable communities within the county
- Joint Commissioning arrangements, Choice and Control, election in 2010!

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## Funding services

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- Tendering for projects
- Shopping, Investing and Giving, and
- Supporting People will launch a series of grant giving rounds (open to all) in 2010/11
- LAA, SROI, SP Strategic intentions

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## Information points...

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- Information available on:
- [www.worcestershire.gov.uk/spm](http://www.worcestershire.gov.uk/spm) (Supporting People Matters – newsletter)
  - Sections for providers, service users, LAA stakeholders, news and general contacts etc.
  - Also info to be included soon on safeguarding and the new strategy rewrite.
- (Supporting People website being redeveloped and will be launched in October)

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